



SMS UPGRADE / MIGRATION REQUEST FORM

Sales Order #: _____ Purchase Order #: _____ End User: _____

To better assist you in the SMS system upgrade/migration process to version 6.4x or higher, please complete the following:

Database Information	
1. Please indicate which version of SMS you are upgrading from and the number of user licenses. (i.e. SMS 5.3.9, 6.3.5 etc.)	
2. Will the new server be installed on a virtual environment? If yes, please specify name and version of virtual software.	
3. On which version of SQL is the current system running?	
4. Which version of Windows OS will the new server be running (final destination of the SMS Database following migration)? (i.e. Windows 10, Windows Server 2019 etc.)	
5. Are any of the computers that will be running the new SMS software running on Windows Server 2008R2/Windows7 or Older? Please specify.	
6. What version of SQL Server will the new software database be running on?	
7. Does customer use custom applications? (i.e. Data Imports, Crystal Reports, etc.). If yes, please specify.	
8. Is customer currently using the Advanced Importer (SMSImportParser), our API, SMS Web or Guest Pass Web?	
9. Do all computers that will be running the SMS applications meet the minimum requirements for SMS 6.4.5 or Newer?	
10. Will the database reside on a standalone SQL Server (Not the application server)?	
11. If you answered yes to question 10, is Vanderbilt authorized to install SMS software onto that database Server? Please be aware there may be additional charges for this configuration.	

IMPORTANT NOTE on Electronic Device Licensing:

A Device Inventory Report needs to be provided prior to the schedule of the upgrade. This will assure that all third party licenses, if required, are purchased prior to the upgrade.

I understand that any inaccurate or incomplete information above, unauthorized modifications to Vanderbilt supplied SMS SQL database objects or modification of SMS data through methods not authorized by Vanderbilt could result in additional charges.

If unauthorized SMS SQL database object changes are found, they may need to be removed in order to perform a system upgrade.

Dealer/Customer Signature

Date

If you have any questions, please contact Technical Support

- Tel: 855-316-3900, Option 1
- Email: techsupport@vanderbiltindustries.com

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